

October 22, 2010

Dear NexGen,

Thank you for the tremendous amount of help you all provided in getting us up and running with Salesforce.com. The Insurance application you developed will go a long way in helping our new insurance producers track their numbers and help them grow as Insurance Agents.

We understand that this project took more time than originally expected and commend you for not compromising any quality in delivering the best service and product possible.

We were very happy with NexGen and highly recommend their services to anyone.

Thanks again,



**Diane Masterson
PaceSetter Regional Sales Manager**