



UpFront Insurance Agency, LLC

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Matt Mountain
NexGen Consultants
665 Balbriggan Court
Cincinnati, OH 45255

Dear Matt,

We would like to thank NexGen Consultants for their exceptional work, as they were instrumental in our successful implementation of Salesforce.com. Here at UpFront Insurance we have a very unique set of needs and NexGen helped us come up with innovative solutions for some "out of the box" problems that we encountered.

The most impressive thing about this project was the fact that NexGen had such quick response time. They were available when we needed help and sometimes that was at a moment's notice. NexGen Consultants did a great job in teaching us how the system works; specifically how to build reports so we could do this in the future. Also, their help with Five9 was helpful in getting the two systems to work well together.

We highly recommend NexGen Consultants to any company implementing Salesforce.com. Everyone there knows their stuff and with their great communication they are a pleasure to work with.

Sincerely,
Blake Miller
UpFront Insurance