

October 3, 2012

NexGen,

Thank you for all of the help that you provided us with our existing Salesforce.com environment. Nikki Smith did a great job consulting on our existing issues and setup and advising us on best practices to maximize our usage.

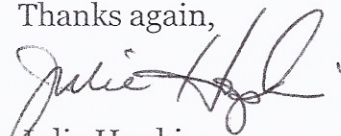
Your organization was also beneficial in educating us on what Salesforce.com license type would best meet our needs. Because of our integration requirements with our backend system as well as other customization requirements, NexGen recommended we upgrade to Enterprise Edition which has proven to be beneficial.

NexGen has provided expertise in the following areas:

- Implementation Best Practices
- Knowledge of the product and how to best configure it
- Licensing Types

We consider NexGen as a trusted partner and would recommend other Healthcare organizations to utilize your services if they are looking to implement Salesforce.com.

Thanks again,



Julie Hopkins
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Medpace