

Dear Matt,

I want to thank NexGen, and especially Greg Hart, for your recent support efforts in helping CECO Environmental with the migration of one of our Salesforce.com Orgs into our Global Org.

We have migrated two other instances over the past few months, which were straightforward data moves. This particular migration included Chatter and Files, which posed several challenges due to the complexity of the data model. We use Chatter in variety of ways, including record following, people following, and Chatter Groups. We also make extensive use of Salesforce Files, both attached to records and in Chatter posts. While we had the technical capabilities to handle most of the migration, we required assistance with Chatter and Salesforce Files migration.

I reached out to NexGen, and Greg Hart reviewed our environment and created a step-by-step process to facilitate the Chatter and File migration as part of our overall plan. The migration strategy and details provided by Greg worked perfectly, and were a key ingredient to our successful migration. Greg was also very responsive to emails regarding questions I had during the process. In addition, the insights gained during the process will help with the migration of our final Org.

Thank you to NexGen for your support and guidance in making our transition a smooth one.

Sincerely,

A handwritten signature in black ink, appearing to read "David Shaffer". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

David Shaffer

Application Developer / Salesforce Admin

CECO Environmental