

October 4, 2010

Randy Davis
NexGen Consultants

Randy,

I would like to thank you and the entire NexGen team on a great overall experience in working with First Student on delivering our Salesforce.com customized solution. Everyone on the NexGen team excelled in the knowledge of Salesforce.com, as well as provided top-notch customer service.

NexGen quickly understood our business requirements. NexGen worked very well with the end customer and very easily understood their business needs. As a result, our aggressive timeframe was met – delivering a production ready solution, start to finish, in a matter of weeks. You were flexible, responsive, and even willing to visit our office on a moment's notice.

We highly recommend NexGen to anyone looking for a high quality Salesforce.com partner.

Sincerely,



Sue Ruoff
IT Business Analyst, Maintenance & Operations Applications
First Group America