



**SUSAN KATICH**

Office Manager

October 29, 2015

Doug Heilbrun  
NexGen Consultants  
PO Box 541081  
Cincinnati OH 45254

Dear Doug,

It is my pleasure to write to you and commend your work and the work of NexGen Consultants. In particular, I want to point out the great job done by Elise Pottinger. We have worked with Elise over the past few years on several Salesforce projects, and I wanted to acknowledge her professionalism and efficiency. We initially hired NexGen to migrate our organization from Junxure to Salesforce. From there we have worked with your company on various customization projects.

Your organization took the time to understand what was necessary to meet our requirements. We are happy to recommend NexGen Consultants to other companies needing a Salesforce.com partner.

Sincerely,

A handwritten signature in cursive script that reads "Susan Katich".

Susan Katich

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