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September 21, 2008

Matt Mountain  
NexGen Consultants, Inc

Matt,

Thanks so much for your support. You knew MRA Services had limited budget for implementing Salesforce.com and yet you assured us we could make it a real success.

You provided outstanding pre-sales support and helped us select the right product for our needs. Additionally, your ability to set expectations and deliver on those expectations was exceptional. You delivered your services quickly and efficiently and worked with me personally to transfer as much knowledge as possible so that I could finish the project.

Should anyone want a true consultant to implement Salesforce.com on-time and on-budget, please feel free to forward this letter to them.

Thanks again,

A handwritten signature in black ink, appearing to read "Dave", with a long horizontal flourish extending to the right.

David McKillen  
Key Account Management  
MRA Services  
[dmckillen@mraservices.com](mailto:dmckillen@mraservices.com)