



November 5, 2009

Dear NexGen Consultants,

I wish that all consultants and trainers were as easy to work with as NexGen. Thank you for all of your help in getting us up and going with Salesforce.com. I appreciate the time you took to get to know WorkHealth and our needs, to customize our application, to load (and re-load) our ACT data, then train our team and provide some ongoing support.

Having used ACT in the past, we are very pleased with our selection of Salesforce.com. It has been very easy to learn and our users are much more efficient in their jobs because of this application.

Should any prospects be interested in your services, feel free to share this letter with them. I highly recommend your organization to anyone looking to get started with Salesforce.com.

Thanks again,

A handwritten signature in black ink that reads "Karen Stowe". The signature is written in a cursive style with a long horizontal flourish extending to the right.

Karen Stowe
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