

ProFill

H O L D I N G S

February 3, 2008

Dear Matt,

I would like to thank you for all of your help with our Salesforce.com implementation. Although we did not have a huge budget for this project, you did a great job of maximizing your involvement in our project so that I could take over and complete the project.

Knowing that you were relatively new to Salesforce.com, I was a little concerned that you might not have been experienced enough however you proved us wrong. You are extremely knowledgeable on the application and were great to work with.

Getting us started in the right direction made all the difference. You got us to think systematically about our sales process, and got our Salesforce.com screens tailored to fit our business.

Please share this letter with anyone who is interested in using you for their Salesforce.com project. Thanks for your help!



Mr. Kim Anderson
Director of IT
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