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NexGen Consultants  
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Randy,

Having worked with your organization now for almost two (2) years, I wanted to take a minute to commend you and your team on the great work you have done with us on our Salesforce.com initiatives.

Our initial project in 2013 was to deploy over 100 users onto Salesforce.com to allow us to better track our property owners/managers, contacts and activities. This enabled our team to access this information from anywhere however based upon the profile by user, it was restricted as to what they could see.

Most recently, we used your firm to build an application that will allow us to provide proactive maintenance services to a large enterprise client. Based upon the success of this application, we are looking to deploy this to many more of our clients to grow both our top line and bottom line numbers.

NexGen has been a true partner with Roto-Rooter and I look forward to working with you in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Naglich". The signature is stylized and fluid.

Paul Naglich  
Director, IT Services