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January 26, 2012

NexGen Consultants  
665 Balbriggan Court  
Cincinnati, OH 45255

Maureen,

Now that you have completed working with Sur-Seal, I wanted to praise your efforts on helping us migrate from Microsoft CRM to Salesforce.com. We engaged with NexGen as part of their two (2) Step process and found that process to be very beneficial in gathering requirements, prototyping and collectively working together to define the ultimate solution.

Also, your help in migrating data into Salesforce.com was very helpful as this process was more complex than it initially appeared. Your training class was excellent and overall, we are thrilled with our solution.

Feel free to share this letter with any prospects. I highly recommend you and NexGen to anyone looking for Salesforce.com help.

Thanks again,

A handwritten signature in black ink, appearing to read 'Beth Vleaminck', with a long, sweeping underline.

Beth Vleaminck