



9-27-11

Kristen Crane
NexGen Consultants, Inc.
665 Balbriggan Court
Cincinnati, OH 45255

Dear Kristen,

Thank you for all of your help in configuring our Salesforce.com environment and loading our data into the application. It was very helpful that you understood how the LPL version of Salesforce.com works as well as how to load our data and merge it with our Branchnet Data.

Throughout the project the most impressive thing was the response time and ability of NexGen to work effectively with our team on the project. Expectations were clearly set from the beginning and the project objectives were all achieved successfully and on time.

I highly recommend you and NexGen Consultants to anyone looking to get started with Salesforce.com, especially LPL Advisors. Thanks again!

Best Regards,

A handwritten signature in black ink, appearing to read 'JD', is written over the typed name 'Joseph Davey'. The signature is fluid and cursive.

Joseph Davey

VP Investment Services

LPL Registered Principal