



## UNITED TEXAS BANK

November 2, 2009

Dear Randy,

I wanted to thank you for all of the Salesforce.com consulting that you provided United Texas Bank. In summing up the benefits you provided, I would classify it as follows:

- Knowledgeable – You really know the product and were able to help me set up our application the right way.
- Patience – Being a beginner with Salesforce.com, you were very patient with me as I was learning how to use it.
- Responsive – When I called you, you were very responsive at either answering my question or getting back to me quickly.
- Great Instructor – You taught me in a way that enabled me to learn as much as possible, as quickly as possible.

For any organization looking for a Salesforce.com expert, I would highly recommend your organization. Thank you again for your help. Feel free to share this letter with other prospects.

Thanks again,

Ms. Daisy Ventress-Wilkins